

Matthew T. Ayers

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Objective

Computer Science and Engineering student seeking Software Engineering internship or co-op opportunity applying skills and experience in development and design, problem solving, and optimization.

Education

The Ohio State University

B.S. Computer Science and Engineering (Software Systems Specialization)
3.506 (4.0)

Columbus, Ohio

May 2023

Shawnee Senior High School

State of Ohio Honors Diploma
3.410 (4.0)

Lima, Ohio

June 2019

Work Experience

Office of the Chief Information Officer, The Ohio State University

Student Technology Support Specialist

- Provided students, faculty, and staff on campus with support using strong customer service skills
- Carried out required procedural tasks to surplus older technology
- Diagnosed and supported a variety of technology issues with exceptional problem-solving abilities
- Explained best practices on how to use iPads for education through extensive knowledge of iOS

Columbus, Ohio

June 2019 – November 2020

Office of Distance Education and eLearning, The Ohio State University

Digital Flagship Specialized Student Mentor

- Supports students in their academic endeavors through a passion to see students succeed
- Presents to students on how to use learning technology effectively by adapting to ever-changing software
- Coordinates the creation and ongoing improvement of an online student support strategy with effective leadership capabilities
- Constructs good working relationships between multiple university stakeholders leveraging interpersonal skills

Columbus, Ohio

April 2019 – Present

Professional Skills

Programming Languages: C, C++, MATLAB, Java, Swift

Technical: Multitasking, teamwork, attention to detail, optimization, high stress tolerance

Communication: Public Speaking, Customer Service, Open-Minded

Spoken Languages: English (native), German (moderate proficiency)

Undergraduate Coursework

General Education: Psychology, Philosophy, Technical Writing

Computer Science: Software 1, Software 2

Engineering: Fundamentals of Engineering 1, Fundamentals of Engineering 2

Mathematics: Calculus I, Calculus II, Statistics, Foundations 1: Discrete Structures

Projects

Eagle Scout Project

The Eagle Scout project completed was the last requirement to become an Eagle Scout as part of the Boy Scouts of America (now Scouts BSA). It involved restoring and cleaning up the Veteran's Freedom Flag Monument in Lima, Ohio so that it honors those who risked their lives for freedom and live among us.

Digital Flagship Online Support Strategy

Worked closely with Digital Flagship staff to create an initial offering of virtual support available throughout the Spring 2020 semester. Using lessons learned, improvements from the initial offering manifested with a live chat, online tutoring, scheduled consultations, and extended hours to accommodate student schedules.

Zoom, Microsoft Teams, Box

<https://go.osu.edu/techtutoring>